



## PERMACO LTD

**Due to Council Licensing Laws, no one under the age of 18 are permitted in the Moya Wren Permanent Cosmetics Studio.**

### DEPOSITS

A £50 minimum deposit is taken to secure every appointment at Moya Wren Permanent Cosmetics, this is non-refundable under these terms: -

- Under 48 hours' notice given of cancellation.
- Failure to provide medical information prior to procedure (e.g. if you are taking medication that contraindicates procedure and we are not aware until you attend your appointment or less than 48 hours before, therefore your appointment and deposit is lost)
- Failure to inform us of previous Permanent Make-Up until date of appointment or less than 48 hours before.
- Inappropriate behaviour or requests that makes artist uncomfortable to carry out procedure.
- Alcohol or drugs are in the system on the day of appointment.
- Botox/filler enhancement has been carried out within two weeks prior to your appointment with us.
- If you are pregnant/breastfeeding and haven't made us aware more than 48 hours prior to your appointment.

### GIFT VOUCHERS

- Gift vouchers are non-refundable and non-transferable.
- If Gift voucher is used as Deposit same terms apply for Deposit above.
- The salon cannot be responsible for any loss or damage to Gift vouchers.

### 4-6 WEEK FOLLOW UP APPOINTMENTS

- Failure to attend or cancel your 4-6-week appointment with less than 48 hours' notice will result in a payment being required for a new 4-6-week appointment.
- We understand schedules can change so we will allow rescheduling your follow up appointment, however more than one change will result in a charge to the appointment.
- If an extra top up/3<sup>rd</sup> treatment is required, this will be at a charge.

Moya Wren and her team cannot be held responsible for how your skin accepts the pigment or how it heals. No refunds are given for procedure payments, this is an art not an exact science.

### APPOINTMENTS AND JOURNEY TIME

- Please make sure your journey is well planned as we run to a tight schedule, and will not be able to honour your appointment if you are more than 10 minutes late, and therefore you will lose your deposit and be disappointed as you will be turned away.
- We have a small reception area and space is limited. You are welcome to have one person accompany you on the day of your appointment.
- The salon cannot be responsible for any loss or damage to personal belongings.